



4375 N. Las Vegas Blvd; Suite 36 / 20-B,  
Las Vegas, NV 89115  
Office: (702)787-5447  
[30Freshofficial.com/TMRSLV](http://30Freshofficial.com/TMRSLV)

## Refund and Exchange Policy

*Last Updated: January 1st, 2024.*

Thank you for choosing The Mobile Recording Studio LV for your recording needs. We are committed to providing you with high-quality services. Please read our refund and exchange policy carefully to understand your rights and options.

### 1. Booking and Cancellation Policy:

#### *1.1 Booking Deposit:*

- A non-refundable Booking Deposit of \$25.00 of the total session cost is required to secure your booking.

#### *1.2 Cancellations:*

- Cancellations made 24 hours prior to the scheduled recording session will receive a full refund of any fees paid, excluding the non-refundable deposit, if applicable.

#### *1.3 Late Cancellations:*

- Cancellations made, less than 24 hours of the scheduled recording session, will result in the total forfeiture of any deposits received.

### 2. Recording Session Changes:

#### *2.1 Rescheduling:*

- Clients may request to reschedule a recording session without penalty if the request is made at least 1 day in advance.

#### *2.2 Emergency Rescheduling:*

- In the case of unforeseen emergencies, we will work with clients to reschedule sessions whenever possible.

### **3. Refund Policy:**

#### *3.1 Unsatisfactory Services:*

- If you are unsatisfied with the recording services provided, please contact us within 3 days of the session, and we will work to address your concerns.

#### *3.2 Technical Issues:*

- In the event of technical issues resulting in an unsatisfactory recording, we will make reasonable efforts to rectify the situation. If resolution is not possible, a partial or full refund may be considered.

### **4. Damage to Equipment:**

#### *4.1 Client Responsibility:*

- Clients are responsible for any accidental and / or blatant damage caused to studio equipment during their recording session. Repair or replacement costs may apply.

### **5. Contact Information:**

If you have any questions regarding our refund and exchange policy, please contact us at:

The Mobile Recording Studio LV  
Customer Support: [TMRSforLife@gmail.com](mailto:TMRSforLife@gmail.com)  
Phone: (702) 787-5447

*Note: The terms and conditions of this policy are subject to change without notice.*

Thank you for choosing us!

**The Mobile Recording Studio LV**

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